ProductLed.

Product Qualified Leads





A Product Qualified
Lead (PQL) Is A Lead
Who Has Experienced
Meaningful Value
Using Your Product







What Are Examples Of A PQL?

DR#FT

Drift - 100 conversations



Slack - 10,000 messages



Facebook - 7 friends





Does A PQL Just Consist Of Product Data?



What elements can contribute to a PQL?



Demographic Data

Job title





What elements can contribute to a PQL?



Firmographics Data

- o Company size
- o Revenue
- o Number of employees





What elements can contribute to a PQL?



Product Data

- o Completed "aha moment"
- o Number of logins
- o Number of users
- o Features used
- o Velocity of adoption





How can every team use PQLs?



Your marketing team needs to measure what campaigns drive active users



Your sales team needs to identify users who have experienced the value of the product





How can every team use PQLs?



Your product team needs to monitor how quickly users are able to experience the value of the product.



Your support team needs to proactively identify accounts that need help.





How do we identify what a PQL is for your business?



Identify End User Success On Your Straight-line Onboarding Experience.



